

RD Report

5/29/2011

Thank You for allowing me to serve:

I have not got a lot to report.

We will be doing a Workshop with Craig on the Service System in Knoxville next week end.

The reports have come in from World on both the Service System and Living clean Project I have included the text that is available at na.org.

Don't forget SZF in Nashville in July.

Service System Project

**Objective 4 of the NAWS Strategic Plan:
Transition from a service *structure* to a service *system* that is driven by
unity in fulfilling our primary purpose and that is flexible in meeting
the diverse service needs and goals of NA communities.**

The service system project was created to address some of our ongoing challenges in delivering services. For several cycles, our Issue Discussion Topics focused on “infrastructure” or “service structure” or “building a bridge to service,” and we heard the same struggles repeated over and over: apathy, disunity, communication problems, difficulties with our public image, and challenges delivering basic services (e.g., helplines that don't get answered). The service system project grew out of the need to find solutions to these old problems. The 2008 World Service Conference unanimously adopted a plan for this four-year project, and the 2010 conference unanimously reaffirmed the project. (More background on the project is available in the documents linked to on this page.)

The project plan explains, “The focus of this project is to find alternatives that can assist us to provide effective, efficient, and planned service delivery which will help us to better carry the message of recovery to the addict who still suffers. . . . As we have stated previously, service is a system of interdependent components of structure, resources, processes, and people.” Our work to date has been focused largely on structural ideas, which we presented at WSC 2010. That conference also adopted A Vision for NA Service by unanimous consent. With that common vision as an aspiration, we look forward to discussing these ideas throughout the fellowship in the cycle ahead.

This page is intended to provide interested members with background on the project, updates and tools, and a link to a bulletin board where you can ask questions or have discussions related to aspects of the project. More information will be posted on this page as it is available.

Current:

The second draft report posted below should form the basis of conversations that will help shape the material in the Conference Agenda Report. We continue to welcome your ideas about how to improve our service delivery; please write to NA World Services with your thoughts.. .

- [Second Draft Service System Proposals Report \(March 2011\)](#)

- [February 2011 Service System Update | Spanish](#)
(This update gives an overview of what has changed from the first to second draft of the proposals)

- [A Vision for NA Service | Spanish](#)
- [Healthy Service System Handout | Spanish](#)
- [Service System Project Background | Spanish](#)

First Draft Proposals:

In August 2010 we released revised versions of the service system proposals. These were featured in a series of US workshops held in September and October 2010. All related materials are posted here. Input on these proposals was due 31 December 2010.

- First draft [Service System Proposals Report | Spanish](#)
(Please note this report has been revised. See “current” section of this page for a more recent draft.)
- [Project Glossary | Spanish](#)

Session Profiles and PowerPoints:

These session profiles and PowerPoint presentations were used at workshops in 2011 and contain the most up-to-date information.

- MARLCNA Session 1 - [Profile](#) | [PowerPoint](#)
- MARLCNA Session 2 - [Profile](#) | [PowerPoint](#)

- [EDM PowerPoint](#)

- [Swedish PowerPoint](#) | [Swedish version](#)

These session profiles and PowerPoints were used at the October 2010 workshops in Orlando and Baltimore

- [Introduction](#) | [Spanish](#) - PowerPoints: [Introduction](#) | [Spanish](#)
- [Introduction Recap/Group Support & Local Services](#) | [Spanish](#) - PowerPoints:[Introduction Recap](#) | [Spanish](#)
- [Intermediate Bodies & State/Province/National Services](#) | [Spanish](#)
Power Points: [Intermediate Bodies & State/Province/National Services](#) | [Spanish](#)
- [World Service Conference Seating](#) | [Spanish](#) - PowerPoints: [World Service Conference Seating](#) | [Spanish](#)
- [Workshop Wrap-up](#) - PowerPoints: [Workshop Wrap-up](#) | [Spanish](#)
- [NAWS Update](#) | [Spanish](#) - PowerPoints: [NAWS Update](#) | [Spanish](#)

This condensed session profile was created for local use

- [Service System Local Workshop Profile](#) | [Spanish](#) - PowerPoints: [Service System Local Workshop PowerPoint](#) | [Spanish](#)

Discussion:

- [Service System Discussion Area](#)

Conference material:

This material was released for discussion at WSC 2010. It will be revised according to input we received at the conference. Revised materials will be posted on this page at some point after the board meeting at the end of July, but we wanted to make the conference drafts available to you in the meantime.

- [Report included with the Conference Report mailing](#) | [Spanish](#)
- [Flash presentation](#)
(please download this file to your hard drive and extract)
- [Power Point](#)
- [Variables handout](#) | [Spanish](#)
- Handout - "[Healthy Service System](#)"

Background:

- [CAR 2010 essay](#)
- [May 2010 Update](#)
- [NAWS News essays](#)

Living Clean - The Journey Continues

Update, April 2011

Approval draft available

The approval draft of the book "*Living Clean: The Journey Continues*" is now available. The book has been in development since the adoption of the project plan at WSC 2008.

The vote regarding fellowship approval of the book will take place at the World Service Conference in April 2012. The project plan for this book called for the text to be released for a one-year period in "approval form." The book will appear as an addendum in the Conference Agenda Report and, as such, will be a part of old business at the WSC 2012.

Expressing our gratitude

The participation of so many members from across the Fellowship really shaped the book, and taught us the power of the prayer, "...grant us a bond of selflessness, that this may truly be Your work, not ours." We want to extend our deepest appreciation to all of the members who contributed to the development of the book. The contribution of our members from the beginning of the project by submitting source material, to the later stages of review and input on every chapter, guided the writing and revision of this book. This book could not have been written without the participation of our members and for your time and effort, we are deeply grateful.

How to obtain the draft

Hard copy: The book may be purchased for \$8.50 (including shipping and applicable taxes), and may be ordered online by searching the shopping cart using "Living Clean" as the search term. It is worth remembering that the draft will be available as a standalone item only until the Conference Agenda Report (CAR) is published in November 2011; after that the draft will be part of the CAR and will no longer be available to purchase separately.

Online: The approval draft is also available on our FTP site here are the access instructions:
IP Address: 66.6.216.61

User name: CP2012
Password: WSC2012

To open the Living Clean pdf file, a password is required, this is the password: WSC2012. The password needs to be entered two separate times. Also, the file is protected against printing and editing, but is available for those with accessibility issues.

To access the FTP site: This is an FTP site, not a website. What this means is that you MUST download the files to your computer hard drive and then open it up locally. You CANNOT double-click on files in an FTP site and expect it to open up in a webpage.

You can access the FTP site through a web browser by going to <ftp://66.6.216.61> and the user name and password window should pop up. If you are not getting the popup, hold down the CTRL key while you access the site and the popup will show, although it should not be restricted. If you are experiencing difficulty in accessing the approval draft please write to livingclean@na.org and we will assist you.

Update, January 2011

The final review and input period for *Living Clean: The Journey Continues* ended on 31 December 2010.

Thank you...

We want to extend our heartfelt thanks to all the members of our fellowship who have shared their experience, strength, and hope with us regarding *Living Clean*. Members sent their experiences to us via email, on discussion boards, in workshops at local events or conventions, by postal mail and in audio recordings. Your sharing affected the direction and structure of this book. We have received input from members of our fellowship from all over the world. We deeply appreciate the time, energy and effort that members expended in reviewing the last two chapters and preface this fall. The input process has concluded. At this point, the input you provided on the final chapters and the preface will be factored in, and we will prepare the approval form. Again, we thank you for your participation in the process that is bringing this book to life.

Here's the history of the review and input for the entire book:

- Chapter 1, 2, and the Outline reviewed between 1 June – 15 September 2009
- Chapter 3, 4 and 5 reviewed between 1 April – 30 June 2010
- Chapters 6, 7 and the Preface reviewed between 1 October – 31 December 2010

(The draft material was distributed at least one week in advance for each of the formal review periods.)

Next steps...

The input we received is being factored into the material. The drafts will then be copyedited to ensure the material is coherent and clear. The World Board will sign off on the final wording of the text and the approval form of the book will be published in April 2011.

The vote regarding fellowship approval of the book will take place at the World Service Conference in April 2012. The project plan for this book called for the text to be released for a one year period in "approval form." It should be noted that the approval period is not a time for additional input but offers us the opportunity to read and consider the proposed text as it stands. The book will have undergone professional proofreading prior to distribution as approval form.

The book will appear as an addendum in the *Conference Agenda Report* and, as such, will be a part of old business at the WSC 2012. Approval requires a two-thirds majority vote in favor by regional delegates, and if approved, the book will be designated "Fellowship Approved."

Discussion Area:

[Living Clean Discussion Boards](#)

Thank You
Love & Respect
Pete F